



Cabinet Office

Public Correspondence
publiccorrespondence@cabinetoffice.gov.uk

Our reference:
TO2021/19515

cj-editor@biggeesblog.cymru

Cabinet Office
70 Whitehall
Westminster
London
SW1A 2AS

5 October 2021

Dear Wynne Jones,

Thank you for contacting the Cabinet Office on 19 February, I apologise for the delay in responding to your correspondence.

The concerns you have raised in your email cannot be dealt with under the Cabinet Office complaints procedure because our policy covers complaints about:

- The standard of service we provide
- The behaviour of our staff
- Any action or lack of action by staff affecting an individual or group.

Please see [here](#) for the Cabinet Office complaints procedure.

If you wish to complain about the NHS Covid 19 vaccines adverts as stated in your correspondence, you should in the first instance contact the Advertising Standards Authority (ASA) who are the UK's independent regulator of advertising. The ASA will also address any COVID19 advertisements as part of their complaint's process.

[ASA Complaints](#)

Any additional questions or concerns you have about vaccine safety should be addressed to the Department of Health and Social Care.

[Contact DHSC](#)

Yours sincerely

Naomi

Correspondence Officer
Public Correspondence Team | Cabinet Office